



18 East High Street, Manheim, PA 17545-1506
 717-665-2737 MAWSA.org
<https://mawsa.epayub.com>
 M-F: 8A-2P (2P-4P by appointment only)

Autopay: **OFF**

HOLD FOR POSTAL DELIVERY BARCODE

FIRSTNAME LASTNAME
 123 NOT SESAME ST
 MANHIEM, PA 17545

Customer and Location Messages

Notes specific to the customer listed as primary for this service location will appear here.

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1 Bill Date: 12/29/2023 **2** Account #: 87654321 **3** Service ID #: 7654321 123 NOT SESAME ST

Billing Cycle: 11/20/23 to 12/20/23 Reading Type: ACTUAL Previous Read: 558 Current Read: 3,987 Usage: 3,429

4 32 Water EDUs, 32 Sewer EDUs

Account Information

Previous Balance	\$ XXX.XX
Payments	\$ XXX.XX
Adjustments, discounts, misc. charges	\$ XXX.XX
Penalties	\$ XXX.XX
Balance forward from activity for through 12/20	\$ XXX.XX

Water Charges

Water Base Rate	\$ XXX.XX
Water Use	\$ XXX.XX
Fire Protection	\$XXX.XX

Sewer Charges

Sewer Base Rate	\$XXX.XX
Sewer Use	\$XXX.XX

Services Subtotal

MAWSA loans, contracts, and payment Plans

Water Loans/Contracts/Payment Plans	\$XXX.XX
Sewer Loans/Contracts/Payment Plans	\$XXX.XX

9 **TOTAL** **SXXX.XX** Autopay: **OFF**

5% penalty applies to open balances over the 17th: \$XXX.XX

5 **Messages**

As of January 1, 2024, the new URL for the customer web portal will be <https://mawsa.epayub.com/>

1. Billing Cycle
The period between meter reads.

2. Your account number
You will need this number to access your account when you call us or to make payments on the customer web portal.

3. Meter Read
Shows the previous read, current read, and use in gallons. If an actual reading is unavailable, it will shown as ESTIMATE. The estimate is based on the previous 4 months of use.

4. EDUs
Number of water and sewer EDUs (Equivalent Dwelling Units) associated with the property. Number of EDUs determines the base rate fees for both water and sewer.

5. Special company-wide messages

6. Water portion of your bill
Base Rate = \$17.66 X # of EDUs
Usage billed at \$0.007838 per gallon

7. Sewer portion of your bill
Base rate = \$53.22 X # of EDUs
First 2,000 gallons are included in the base rate for each EDU. Usage above the first 2,000 gallons is billed at \$0.014595 per gallon.

8. Loans, contracts, and payment plans.
Sewer Loan only applies to residents of Orchard Rd. Old Line Rd., and Kendig Dr. reimbursing MAWSA for extending service to Rapho TWP. This should end with the May 2027 billing statement.
Payment plans or other arrangements would appear here as well.

9. Due Upon Receipt
Total amount due including any prior charges not resolved at the time of billing. A credit balance will be displayed in (parenthesis) and means that you currently do not owe anything.
Accounts on Autopay will have the amount due and Autopay ON messages.

Keep the part above the line for your records.

PAYMENT REMITTANCE STUB—CUT OUT AND SEND THIS COUPON IN WITH YOUR PAYMENT

FOR SERVICE ADDRESS: 123 NOT SESAME ST ACCOUNT NO: 87654321 SERVICE ID NO: 7654321

Amount Enclosed: Check or Money Order Number:

Payable upon receipt to: MAWSA. ACH Autopay must be set by 12 Noon on the 16th. Amount due increases to \$XXX.XX after the 17th

Primary email on file: myemailaddress@email.com. If this is not correct, please provide the new email address below:

Primary phone on file: 999-999-9999. If this is not correct, please provide the new primary phone number here:

HOLD FOR CUSTOMER PAYMENT SUBMISSION BARCODE



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View and pay your bills online at <https://mawsa.epayub.com> or visit MAWSA.org

Cash, check, and money order payments can be taken at the drive-up at Ephrata National Bank on Penryn Rd., Manheim.

Check and money order payments may be placed in either porch drop at 18 E. High St.

ACH draft payments are for autopay only. See bill front for sign up deadline.

All credit card payments have a processing fee, for online and for phoned payments.