

Dear Valued Customer:

In case of any water emergency, all water utilities in Pennsylvania are required to attempt to notify their customers by telephone. To that end, this is an attempt to collect updated contact information for all MAWSA customers. MAWSA has partnered with GeoDecisions to provide you with a more advanced emergency notification system. This up-grade will require us to reorganize the information we have collected in the past. As a reminder MAWSA will be contacting our customers first via phone call, email, and SMS messaging (text). After the calls, emails, and texts are issued, MAWSA updates its social media; Facebook and Twitter, contacts the media; WGAL, Fox43, and ABC27, LNP, and updates its web page, mawsa.org.

Please take a moment to fill in the information below and return the completed form to our office. You may send this form with your payment, email to info@mawsa.org, fax it to 888-602-5300, or send the completed form separately to MAWSA at 18 East High Street, Manheim, PA 17545. For your convenience, you may fill out this information on our web site at www.mawsa.org/emergency-notify.html.

If you own more than one property, you do not need to complete more than one form, but please include the addresses of all properties you are responsible for.

If you are a customer who requires water for medical reasons and feel you should be included on the Critical Care Customer list, please indicate that information by marking the Critical Care Customer box and include a number in the corresponding field.

Property owners assume the responsibility of notifying their tenants of any phone call notification.

The Authority will attempt to contact tenants whose information has been furnished to the Authority.

Name _____

Service Address _____

Home Phone Number _____ Preferred

Cell Phone Number _____ Preferred

Email Address _____

Critical Care Customer - Phone Number _____

Additional Information _____
