

Holiday Office Closures and Renovations

MAWSA offices will be closed for Veteran's Day and office renovations on Friday, November 11.

Offices will also be closed for the Thanksgiving Holiday, Thursday and Friday, November 24 & 25.

Offices will be closed for the December holidays, Friday, December 23 through Monday, December 26, and will reopen from Tuesday December 27 through Friday December 30.

Offices will also be closed on Tuesday, January 2, 2017.

In the Pipeline

Lower Water Statements

MAWSA is pleased to announce that beginning with your November billing statement (10/20/2016—11/20/2016), the \$3.00 monthly transmitter fee will be removed from your statement as was previously announced in January 2012.

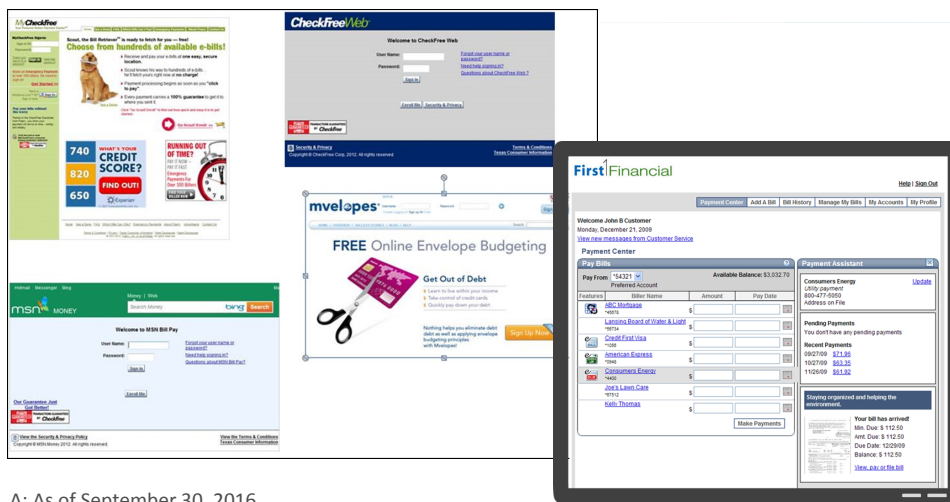
Our goal here at MAWSA is to continue to find operational efficiencies and expansion of our distribution system to enable us to maintain the existing rate structure for as long as it is feasible, while maintaining and improving vital infrastructure to preserve our future.

E-Banking

852^A MAWSA customers are helping us to maintain rates for as long as possible by participating in our Email, E-Billing, and E-Banking programs, saving us hundreds of dollars in postage costs.

E-mail customers receive a notification each month in their inbox stating that their billing statement is ready. They can then log into the secure portal and view their monthly statement. E-Bill customers receive an email with their statement attached. E-Bank customers log into their local bank's online banking feature and view their bill.

Want to be a part of the movement? Use your statement web enrollment token to set up an online account, and go paperless! Need a helping hand to set up your account? Call our office and one of our staff will be glad to assist you. Thinking of getting your statement at your favorite financial institution? Give them a call or visit their online banking portal. You may see screens like these for sign up:



A: As of September 30, 2016

As of Nov. 1 bank payments will only be accepted at Ephrata National Bank 1 N Penryn Rd, Manheim

REMEMBER:

- ⇒ Please be sure to protect your water meter through the cold weather, and during changes from warm to cold. The water meter is the responsibility of the property owner to protect, and you will be charged if the meter is damaged.
- ⇒ Read your meter once a week at the same time each week. It will give you a good idea of your water use. You may also call in to our office for a review of your water use.
- ⇒ A 1 gallon per minute leak is a loss of 1,440 gallons per day. That is 43,200 gallons per month! (\$231.12!)
- ⇒ Test toilets for leaks, don't just listen for them. We had a customer on South Main Street with a toilet leaking close to 5 gallons per minute! That's over 7,000 gallons per day!
- ⇒ Another South Main Street customer fixed a small leak and saw a savings of 175 gallons per day! Don't know where to look for leaks? We can help you survey your property at no charge.